DOMINION VOTING™

Our customers come first.

JANUARY 2016

NY ECA

ALBANY, NY

AGENDA

- Introductions
- Support Contacts
- Repairs
- Certification Update
- Extended Coverage
- What's Coming…
- Frequently Asked Questions - Handout

WHO TO CONTACT

- EMS Support: Jim Alexander
- Training: Jim or Dawn
- Onsite Support: Dawn
- Test Decks: Dawn
- Machine Support: Michelle, Mike, or Steve Barker
- Parts, supplies, and consumables: Dawn
- New equipment and systems sales: Gio
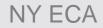- Extended Coverage Options: Gio

DOMINION VOTING

RMA Repair Center

NYRMA@dominionvoting.com

We expect a very busy 2016 and encourage everyone to plan early for any known repairs or onsite visits.

DOMINION VOTING

ICP 4.9.12:

- ICP Backup Battery Monitor Board
- ICP Low Battery Level Indicators
- Filter Contests by ED on Report Tapes
- Candidate Cell References Added to Report Tapes

ICC 4.14.18:

- Ability to Delete Batches
- Graceful Recovery from Paper Jam
- Stop on Ballot from Incorrect ED
- Automatically Obtain ED Codes from Election Files
- Results Reports

DOMINION VOTING

EXTENDED WARRANTY AND FIRMWARE LICENSE

- Hardware Warranty includes: Onsite or depot repairs

- Firmware Maintenance includes: Upgrades, Application Improvements, Phone Support

ICP (Scanner)	Annual Fee
Hardware Warranty	$135.00
Firmware Maintenance	$90.00

ICP-BMD	Annual Fee
Hardware Warranty	$150.00
Firmware Maintenance	$90.00

DOMINION
VOTING

EMS SOFTWARE MAINTENANCE FEES

- EMS maintenance fee includes: Upgrades, Application Improvements, Phone Support
- Tiered pricing is based on the size of county by total EDs:

EMS Level	Annual Fee
Tier 1 up to 20 EDs	$6,500.00
Tier 2 up to 35 EDs	$8,000.00
Tier 3 up to 50 EDs	$10,000.00
Tier 4 up to 100 EDs	$12,500.00
Tier 5 up to 500 EDs	$18,000.00
Tier 6 > 500 EDs	$35,000.00

FUTURE

- ▪ EMS Project Consolidation Tool
  - Allows an election day (machine) project and absentee (central count) project to be consolidated for results reporting
  - Status: Development complete, testing/certification required

- Release 5.0
  - ImageCast Evolution
  - Adjudication
  - ImageCast X
  - System enhancements: Project size optimization, improved performance, RTR dashboard, grid ballot improvements, risk limiting audit module

DOMINION VOTING

QUESTIONS?